

It's about ensuring service delivery

MetGovis boasts a proud track record providing project-management support to various public-sector projects across the country. Over time, the company has assembled a team of skilled personnel who collectively demonstrate the experience, insight, capacity-building and programme-evaluation skills to make a difference in local government.

MetGovis's multidisciplinary approach to each project ensures the required skills are on hand to meet every need, from research and evaluation to implementation and ongoing management.

Each project sees the establishment of a project-steering committee chaired by the client. This is a shared platform to review progress, resolve challenges that may arise and continually plan and adjust the way forward. By including the client at every step, this process promotes transparency and fosters skills transfer to the municipalities.

Identifying capacity constraints is a good start

Municipalities have differing service-delivery capacities and MetGovis recommends a thorough audit of these before deciding on a plan of action. Once completed, the capacity-assessment report will identify areas where the municipality is well equipped and those where it may be short of resources in order to meet its service-delivery mandate. This means the services provided by MetGovis are targeted and cost effective.

Keeping projects on track

The monitoring services taken up by the Department of Local Government & Traditional Affairs, KwaZulu-Natal, have led to the development of a compliancy framework that is considered best practice for the implementation of the Act.

In addition to project management, MetGovis provides valuation-adjudication services to various clients, including the Department of Land Affairs, KwaZulu-Natal.

Looking after the revenue stream

The Act is forward-thinking legislation that provides municipalities with the framework to regulate the way they collect property taxes. This revenue is a critical element of the revenue stream used to pay for the municipality's infrastructural and service-delivery obligations.

The legislation is complex. It includes all properties within a municipal jurisdiction, including those that were not previously included in the Valuation Rolls, and there's

a host of other issues that can cause confusion among stakeholders. MetGovis is experienced at ensuring that the implementation of the Act goes as smoothly as possible. This leads to greater and quicker service-delivery success through increased cooperation at all levels.

Communication is key

One of MetGovis's strengths is the workshops presented to councillors and ward committees regarding the implementation and responsibilities of the municipality with respect to the Act. This, in turn, leads to the development of a communication programme for ratepayers so they understand the need to comply and participate with the various provisions of the legislation. Ratepayer education is critical for smooth and successful implementation.

Completing the loop

In most instances, the preparation of the Municipal Register and Valuation Rolls is carried out by third-party service providers. MetGovis, coming from a valuation-service footing, is well equipped to assist in the procurement process by evaluating potential service providers. Once selected, MetGovis is ideally qualified to continually monitor their ongoing performance through an independent project-management function.



MetVal Lite and MetVal Pro

MetVal is the **market leader** in property valuation management programs

METVAL LITE

METVAL PRO



Technology that delivers

The MetVal suite of software – MetVal Lite and MetVal Pro – is fast becoming the preferred municipal valuation management solution and is already in use in more than 40 municipalities across South Africa.

Developed by personnel with vast experience in the municipal valuation and rating sector, these programs have gained a solid reputation as legislatively compliant software capable of managing the entire valuation process, from data collection through to successful billing.

It's about a municipal valuation management program that delivers equitable results, meaning fewer ratepayer objections and accurate rates accounts. All these factors serve to enhance sound administration and promote a steady revenue stream for the municipality to meet its service objectives.

Municipality retains control

While it is common practice for local administrations to outsource their valuation service to independent service providers, the MetVal software solution is licensed to

the municipality. This ensures that, irrespective of the valuation service provider, the valuation methodology, data collection, value generation and value-review processes are consistent. All information vests with the municipality. This means continuity and consistency even if the valuation service provider changes.

Proven technology

The MetVal suite of programs uses sound valuation methodologies tailored to South African circumstances, state-of-the-art data-capture tools, with all information housed within a bulletproof database-management program. This delivers compliant valuations and processes as required by the legislation. Ensuring sound, reliable and secure data is a key benefit of MetVal.

Maximising revenue a key

The computer-assisted mass-appraisal methodologies used by the MetVal suite of programs enforces a properly maintained property register to ensure that property rates income is maximised. That's good news for the municipality.

Feature	Benefit
Efficient data collection	The MetVal suite supports the use of handheld and GPS technology to make data collection fast and accurate.
Tariff modelling	Enables the municipality to run multiple tariff scenarios with different relief variables towards drafting and finalising their municipal budget.
Computer assisted mass appraisal (CAMA)	Can use CAMA to generate values for properties. Residential values are generated using the Points Based system. Ensures a properly maintained register to maximise property rates income.
Non-residential templates	Templates are available to cater for non-residential property types and differing valuation methodologies.
Geographical Information Systems (GIS) capability	GIS is a powerful interpretive tool combining information from several databases into one easy-to-read map.
Linked to the financial system	The MetVal suite can interface with all existing municipal financial systems. This ensures that billing processes occur without a hitch.
Standardised approach	Ensures consistency across valuation cycles, irrespective of the service provider.